Standalone Services - £45

‘Get Started’ Services	‘Keep it Working’ Services	‘Upgrade & Update’ Services
In-Store Tutorial Refer to Page 3	Software Fault & Fix SKU: 858098	System Reset & Restore SKU: 039109
Software/OS Install SKU: 256599	Computer Healthcheck SKU: 922950	Data Wipe SKU: 155939
Computer Data Transfer SKU: 989422	Virus Removal SKU: 038613	Hardware Install (Newark) SKU: 425434
Parental Control Setup SKU: 262351	Data Back-Up SKU: 063323	Hardware Install (In-store) SKU: 853594

Tech Treatment Bundles

These will generate a coupon. Only scan in one bundle per transaction

Do NOT scan in redemption services when selling a bundle

Standard Tech Treatment 2 Service Bundle

SKU: 265569 **£60**

Extra Tech Treatment 3 Service Bundle

SKU: 265570 **£75**

Premium Tech Treatment 4 Service Bundle

SKU: 265572 **£90**

Tech Treatment Bundle Redemption Only

Scan these barcodes when redeeming a service from a Tech Treatment bundle and discount to £0.00 using a Tech Treatment coupon. Only discount 1 service per transaction.

System Reset & Restore

SKU: 266321

Virus Removal

SKU: 266324

Computer Healthcheck

SKU: 266332

Software Fault & Fix

SKU: 266320

Software/OS Install

SKU: 266323

Parental Control Set-up

SKU: 266318

Data Transfer / Back-up

SKU: 266300

Hardware Install (Newark)

SKU: 266326

Hardware Install (Instore)

SKU: 266331

Face to Face Tutorial

SKU: 266319

Data Wipe

SKU: 266325

In-store Tutorial/Set–up Services

To Process the Windows Setup services, please scan the USB sticker on the Laptop box and select customer offers:

Computer Set-up & Tech Treatments

SKU: 276329 **£85**

Standalone In-store Tutorials

These are NOT for use as Set-up services

Chromebook In-store Tutorial

SKU: 027120 £45

Tablet/iPad In-store Tutorial

SKU: 169774 £45

Apple Mac In-store Tutorial

SKU: 027119 £45

Windows In-store Tutorial

SKU: 027069 £45

Specialist Set-up Services

For our Set-up Bundles please refer to AVS Bundle Sheet

Tablet/iPad Set-up

SKU: 057472 **£20**

Apple Mac Set-up 1 to 1

SKU: 262352 **£40**

Chromebook Set-up 1 to 1

SKU: 276767 **£30**

Specialist Set-up Services

Amazon Echo Set-Up & Demo

SKU: 179148 **£25**

Network Set-Up (Over the phone)

SKU: 138089 **£25**

Fitbit Set-Up & Demo

SKU: 179147 **£15**

Network Set-Up (In Home: 1 Device)

SKU: 058427 **£50**

Apple Watch Set-Up & Demo

SKU: 179136 **£20**

Network Set-Up (In Home: 5 Devices)

SKU: 707442 **£70**

Standalone Vision Installation SKUs can be found in the OrderWork Booking portal, including SKUs for:

- **TV Wallmount / Stand Set-up**
- **Freesat / Aerial Installation**
- **Home Cinema / Soundbar Set-up**

Upgrade to Setup 1 to 1 (Redemption Service)

SKU: 276153

Only available to be redeemed with Computer Setup & Tech Treatments.

This enables the customer to upgrade the £40 Set-up included in the 'Computer Set-up & Tech Treatments' bundle to a 1 to 1 Set-up and counts as 1 use of their coupon.

4 TECH TREATMENT BUNDLE OFFER – REPAIR AND SUPPORT BOLT-ON

SKU: 274645 **£45**

Only available to be sold if a customer does not take a Computer Set-up service, but DOES take a Repair and Support plan.

This is a promotional price only for the standard £90 Tech Treatments product when taken with Repair and Support.

This option does NOT include Computer Set-up.

Hardware Fault and Fix

Contributes to your bar target

Screen Repairs – Fixed Price

	Non-Touchscreen Repair	Touchscreen Repair
HP	SKU: 253661 £110	SKU: 253659 £280
Lenovo	SKU: 253656 £110	SKU: 253662 £240
Acer	SKU: 253655 £110	SKU: 253663 £220
Dell	SKU: 265445 £110	SKU: 265447 £320

Port Repairs – Fixed Price

SKU: 265448 £85

Accepted:

- All Laptops
- USB/Charging/Type C/Mini Jack
- x2 port replacements per repair
- Re-soldering or replacement of charging port/USB port component.

Repair not covered within price:

- Motherboard replacement
- Liquid damage
- Cable Replacement
- SC Card/PCI Card Slot

Laptop Fault & Fix

SKU: 601599

Desktop Fault & Fix

SKU: 635927

£60 + Parts charged separately

TV Fault & Fix

SKU: 370103 £95

Parts charged separately

Specialist Repair Services

Standard Data Recovery

SKU: 222288 **£90**

Customer will need to purchase destination recovery media separately

Advanced Data Recovery

SKU: 222289 **£350**

Customer will need to purchase destination recovery media separately

24/7 Tech Support – 1 Year

SKU: 956677 **£70**